



## SNAPCHAT'S NEW AI CHATBOT

Snapchat has introduced a new Artificial intelligence (AI) Chatbot called "My AI", designed to help users with various tasks through their messaging section in the Snapchat app.

While this new feature can be helpful, there are some potential risks to young people who use this feature. In [this article](#), Childnet explores the latest AI chatbot on Snapchat and its potential impact on young people.

[What do I need to know about ChatGPT? Childnet's guide for parents and carers](#)

ChatGPT is an artificial intelligence chatbot which can be found online. Similarly to a robotic customer service often found on the corner of a website or app, ChatGPT generates content and answers based on user's question.

[This article](#) discusses why it's important for parents and carers to talk with young people about how to use ChatGPT in an educational and safe way.

## UNDERSTANDING AND RESPONDING TO ONLINE CHALLENGES

When a viral challenge is reported in the news or on social media, it can be difficult to establish the facts, risks, and what you need to do to protect the young people in your care.

INEQE Safeguarding Group has published [an article](#) to explain what you need to know and how to respond to online challenges. The good news is that most online challenges will burn out and lose popularity!

'Whilst these challenges often die out in a short space of time, it's vital that those with children and young people in their care understand what these challenges are and how to respond accordingly'



## SETTING PARENTAL CONTROLS

The UK Safer Internet Centre has published a [guide](#) for parents on using parental controls to keep your child safe. Parental controls are designed to help protect children from inappropriate content online, such as pornography, age restricted apps, or other adult content.

These controls can be used in various ways, for example to help ensure that children access only age-appropriate content, to set usage times, to monitor activity, or to help prevent in-app purchases.

[Childnet](#) has also published information and key advice on parental controls for parents and carers.

Free practical guides from [Internet Matters](#) will show you how to set up parental controls on various platforms and provide help with many filtering options, including how to set time and age limits, block certain content, lock settings with a password or PIN, and activate restricted modes where available.

## REPORTING ONLINE GROOMING AND SEXUAL ABUSE

If you're worried that your child is being [groomed](#) online or [sexually exploited](#) you should [report your concerns to CEOP](#).

CEOP is part of the National Crime Agency and can investigate what is happening – with the assurance that the safety and wellbeing of your child is paramount at all times.

It is not always easy to spot the signs of online grooming and sexual exploitation so if you have any concern at all about someone your child is in contact with, you should get in touch right away.

You should always report if your child is or has been in contact with someone who is:

- Chatting online to you child about sex
- Asking them to do sexual things on webcam
- Asking to meet up if they've only met them online
- Requesting sexual pictures
- Forcing them into sexual activity
- Making them feel unsafe

You can make a report to CEOP using the [CEOP Safety Centre](#).

If you are concerned that your child is in immediate danger, call 999

## REPORT REMOVE

Designed to help young people under 18 in the UK confidentially report sexual images and videos themselves and remove them from the internet. The Report Remove tool can be used by any young person under 18 to report a nude image or video of themselves that has appeared online. The IWF (Internet Watch Foundation) will then review this content and work to have it removed if it breaks the law.

## SWIGGLE

This is an [ad-free search engine](#) designed specifically for young children taking their first steps on the internet.

'Powered by Google Custom Search, the results are filtered using Google SafeSearch and educational resources prioritised. We also filter the search items to check that Swiggle is not being used to search for inappropriate content'

